

Mobility Advisory Committee (MAC)

Meeting Minutes

May 17, 2023

Attendees:

Eddie Richenbach-MAC

Amanda Bagwell-MAC

Cori Wills-MAC

Linda Gosnell-MAC

Wilma Simmons-MAC

Chris Hollingsworth-MAC

Kristina Hornaday-Alberts-MAC

Mike Roth-INDYGO

Teisha Belton-INDYGO

Angela Milroy-RATP DEV

Jennifer Pyrz-INDYGO

Attendance of members by Mike Roth

Agenda Items:

- Approval of March 2023 Minutes-Approved
- **Jennifer Pyrz-IndyGo**
 - BRT Project Update
 - Red Line
 - In operation since September 2019
 - Pavement enhancements
 - Completed patching on Capital Ave, Shelby St, Virginia Ave and currently working on Meridian St. and College.
 - Concrete Repair
 - Expected to finish by the end of July 2023
 - Installations of Audible Pedestrian signals at all stations
 - Starting in June 2023 and ending in September 2023
 - Purple Line
 - Currently working on Orchard Station, 38th & Emerson
 - Installation of Audible Pedestrian signals at all stations
 - Phase 1 has been completed.
 - Expected completion in Fall of 2024
 - Blue Line

- Installations of Audible Pedestrian signals at all stations
- Expected completion Late 2024

- **Angela Milroy-RATP DEV**

- Introducing new TNC to public
 - INCare will start first on 05/19/2023
 - We will start out booking around 20-25 trips
 - ADA-compliant with service animals
 - Wheelchair accessible vehicles
- Hired a new Recruiter, Care Center Manager & Supervisor
- Increased the number of drivers to 58 to 60 following the recent orientation class with a goal of 80 to 100 drivers

- **Teisha Belton**

- IndyGo Mobility App
 - Implementing payment option is on hold due to the finance dept.

- **Mike Roth**

- **Questions/Concerns**
 - Accessible Bus Stops: The planning team, for the last 2-years is prioritizing the stops to make sure they are accessible. They will continue to do so throughout the city. You may put in a comment regarding which stop you feel should be prioritized and why. You can fill out a form online at www.indygo.net under contact us and/or call our Customer Care Center at 317-635-3344.
 - Fixed Routes: Riders with half-fare are not able to scan their phone for payment. Why and can it be fixed?
 - Tours of IndyGo Facilities: Members would like to tour IndyGo Access buildings. Teisha Belton will be a tour guide for the building located at 2425 W. Michigan Street. Mike Roth will be the tour guide for the building at 1501 W. Washington Street.
 - Future MAC Meetings: Physical location, virtually or hybrid. IndyGo will not be able to give free rides for MAC meetings.
 - Bylaws Submission: Speak with Jill Russell and Mike Roth
 - Safety Regulations: No traffic laws for vehicles when ADA buses are loading/unloading. Contact City of Indianapolis and/or FTA (Federal Transit Administration) as a committee.